



Return form

Please include this form in the package; otherwise, the package will be discarded.

* **Customer name:** _____

Company (optional): _____

* **Invoice number:** _____

* **Order reference:** _____

* **Order date:** _____

If the invoice number, order reference and order date of the **original order** are not included, we can still test your 123ignition, but the test and/or repair will not be covered under warranty.

* **Phone number:** _____

* **Email address:** _____

| Quantity | Product | Return reason: |
|-----------------------|---|----------------|
| | | |
| <input type="radio"/> | I want to have my product tested Testing costs are €25* . If the product is indeed no longer operational, and you're within warranty, testing costs are refunded. | |
| <input type="radio"/> | I want my product repaired Repair costs (outside of warranty) are €115* for the switch version, €140* for TUNE USB/ TUNE+, and €165* for an 8 Cylinder or SM version. Products over 10 years old can no longer be repaired, only tested. | |
| <input type="radio"/> | I want a refund for an unused product Only applicable if returned <u>within 14 days</u> of the delivery date. If the product has been modified or damaged, or original packaging or accessories are missing, we will not refund the product. | |

*Prices excluding VAT

All shipping and handling costs are for the customer.

For our warranty terms, go to <https://www.123ignitionshop.com/gb/content/3-terms-of-delivery>